

Pioneer-Standard Invests in Collaborative Software

LAURIE SULLIVAN
JANUARY 15, 2002
EBN.COM

Pioneer-Standard Electronics, Inc. has embarked on a series of software and server hardware upgrades to improve its internal processes and boost return on investment.

The three-phase, \$100,000 project kicked off in September with the implementation of TrackerOffice collaborative software modules developed by Automation Centre LC, Tucson, Ariz.

Pioneer-Standard completed the first phase in December, enabling users to log internal client requests, choose upcoming projects, and track employee time. Phase two, scheduled to begin this month, will help users determine and detail the steps needed to complete each project. Phase three is scheduled to begin in April when Pioneer will integrate software packages such as Microsoft Project into the system.

“We are developing a systematic method to capture project costs and quantify the return on investment,” said Mike Anderson, director of quality training and planning at Pioneer-Standard in Cleveland. “Although the IS department’s clients are Pioneer employees, the collaborative software we’re implementing will improve processes to ultimately benefit [OEMs and EMS providers] with better services and information.” ♦



“the collaborative software we’re implementing will improve processes to ultimately benefit [OEMs and EMS providers] with better services and information.”

RELATED URLS

- www.trackeroffice.com
- www.ebn.com
- www.acentre.com



Automation Centre
MANAGE YOUR OFFICE WITH E-MAIL

www.acentre.com 435 E. 9th Street Tucson, AZ 85705 Phone: 520.882.9287 Fax: 520.623.8721